

July 2001

RE: EDEExpress for Windows 2000-2001, Version 6.3.2

Dear EDEExpress Users:

We are pleased to announce the availability of EDEExpress for Windows 2000-2001, Version 6.3.2. This release resolves an issue present in the release of EDEExpress for Windows, Version 6.3.1 pertaining to the Direct Loan module.

Direct Loan participants reported to CPS/WAN Technical Support that 2000-2001 EDEExpress is not allowing entry of Actual Disbursements with a date of 6/30/2001 or later. This service release corrects the edit to allow Actual Disbursements with a date beyond 6/30/2001 and up to 6/30/2002.

How to Obtain the Software and Documentation

We are distributing EDEExpress for Windows 2000-2001, Version 6.3.2 via the Internet. You can download the software and the related user documentation from the SFAdownload Web site, located at **SFAdownload.ed.gov**.

The "Downloading Software/Paper Documentation" chapter of the *EDEExpress for Windows 2000-2001 Installation Guide* provides complete installation instructions.

If you are have trouble opening the SFAdownload Web site or if you are have difficulty in downloading EDEExpress for Windows, Version 6.3.2 software, call CPS/WAN Technical Support at **800/330-5947** to request diskettes.

Note: Some organizations restrict their users from downloading from FTP sites. You may want to contact your technical support staff to obtain full FTP download rights.

If You Have Technical Support and Policy Questions

If you have SFA technical support questions and subscribe to SFATECH, you can post e-mail on the SFATECH listserv located at:

www.ed.gov/offices/OSFAP/SFATECH/listserv.html

Make sure you include the name of your organization and your telephone number in your message. Department staff or contractors for the system about which you have a question will see your posting and begin preparing a response.

If you have questions regarding EDEExpress for Windows such as installation issues, software problem resolution, software functionality, and technical assistance, you can call CPS/WAN Technical Support. You can reach them Monday through Friday, 7 a.m. – 7 p.m. (CT), at **800/330-5947**. You can also e-mail inquiries, comments, or suggestions 24 hours a day to **CPSWAN@NCS.COM**. A representative will respond within 24 hours.

CPS/WAN Technical Support